

Annexure -5

Format for Manufacturer Authorization Form

Ref.No. _____

To,

CEO,

The Peoples' Urban Co-operative Bank Ltd

PB No 1. H.O, Main Road, East Fort Gate,Opp Mini Civil Station,

Trippunithura,Ernakulam,Kerala, India - 682301

Date:

Sub: RFP ref no: Dear Sir,

Please refer to your Notice Inviting Tenders for New Data Center at the Head Office Building of The Peoples' Urban Co-operative Bank Ltd, Trippunithura

M/S(Bidder), who is our reliable distributor for the last years, is hereby authorized to quote on our behalf for this prestigious tender. We undertake the following regarding the supply of all the equipment's and related software as described in this tender.

1. It will be ensured that in the event of being awarded the contract the machines will be delivered by M/s (Bidder) & maintained by M/S _____ properly as per the conditions of the contract. For this purpose, we shall provide M/S (Bidder) necessary technical support including technical updates, software version updates (such as Firmware, Operating System) and upgrades, required patches, replacements & spares to the Bidder as per the RFP conditions. A signed copy of the original equipment warranty agreement (support, repair, replacement) will be submitted to the client / purchaser at the time of installation.
2. If M/s _____ (Bidder) fails to maintain the hardware/software and State is compelled to appoint an operator due to non-maintenance of the equipment supplied by us or for any other reason whatsoever, we will provide necessary support to the new operator as appointed by BANK for the remaining period of the project as per the RFP and SLA signed.

3. The equipment supplied will not be under end of life/ end of sale within the duration of project. Also, the equipment supplied in this project will not be declared end of support within five years of its installation (i.e. from the day of Final Acceptance Test approval by BANK). In case it happens M/s _____ will have to replace that equipment with equivalent new equipment.
4. If due to any reason whatsoever, the tie up between our Company & M/S (Bidder) breaks down subsequently or supply/installation does not take place for a reason not attributable to State, alternative arrangements as prescribed in earlier points will apply.

Yours faithfully,

(NAME)

(Name of manufacturers)

Note: This letter of authority shall be on the letterhead of the manufacturer and shall be signed by a person competent and having the power of attorney to bind the manufacturer. It shall be included by the Bidder in Pre-Qualification Criteria.